



# DAV POST GRADUATE COLLEGE

## Feedback Session: 2017-18



- ☒ Student's Feedback
- ☒ Teacher's Feedback
- ☒ Parent's Feedback
- ☒ Alumni Feedback



(An Institution for Higher Education & Research)

(Admitted to the Privileges of Banaras Hindu University)

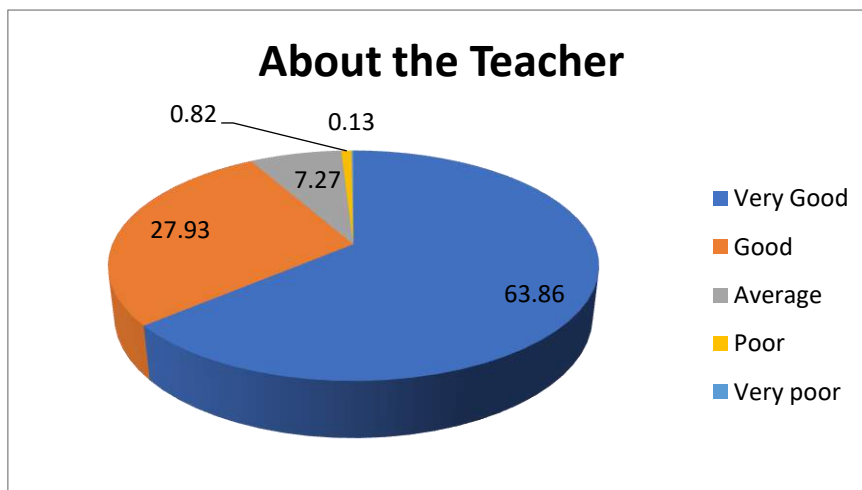
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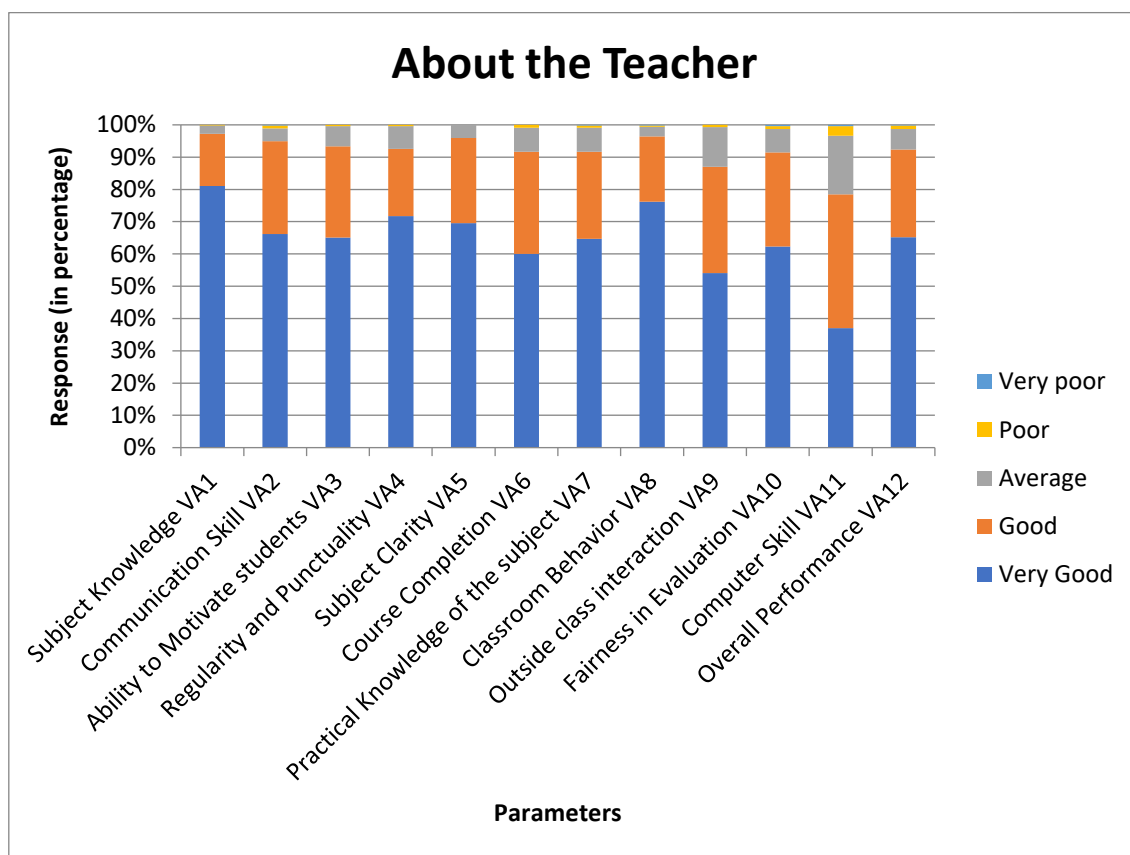
**NARHARPURA, AUSANGANJ, VARANASI (U.P.) INDIA - 221001**

# Student's Feedback

## ABOUT THE TEACHER -

S. No.	Parameters	Response (in Percentage)				
		Very Good	Good	Average	Poor	Very poor
<b>A.</b>	<b>About the Teacher</b>	<b>63.86</b>	<b>27.93</b>	<b>7.27</b>	<b>0.82</b>	<b>0.13</b>
<b>1</b>	Subject Knowledge VA1	81.04	16.17	2.60	0.19	0.00
<b>2</b>	Communication Skill VA2	66.17	28.81	3.90	0.93	0.19
<b>3</b>	Ability to Motivate students VA3	65.06	28.25	6.32	0.37	0.00
<b>4</b>	Regularity and Punctuality VA4	71.75	20.82	7.06	0.37	0.00
<b>5</b>	Subject Clarity VA5	69.52	26.39	4.09	0.00	0.00
<b>6</b>	Course Completion VA6	60.04	31.60	7.43	0.93	0.00
<b>7</b>	Practical Knowledge of the subject VA7	64.68	26.95	7.43	0.74	0.19
<b>8</b>	Classroom Behavior VA8	76.21	20.26	2.97	0.37	0.19
<b>9</b>	Outside class interaction VA9	54.09	32.90	12.27	0.74	0.00
<b>10</b>	Fairness in Evaluation VA10	62.27	29.18	7.25	0.93	0.37
<b>11</b>	Computer Skill VA11	36.99	41.45	18.22	2.97	0.37
<b>12</b>	Overall Performance VA12	65.24	27.14	6.32	1.12	0.19

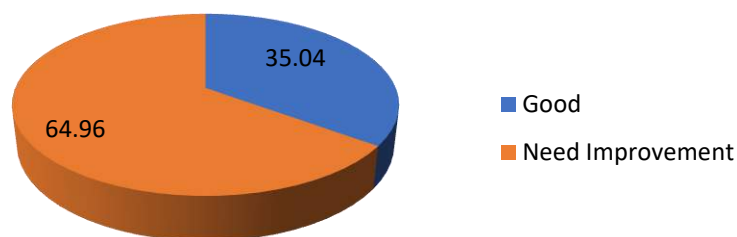




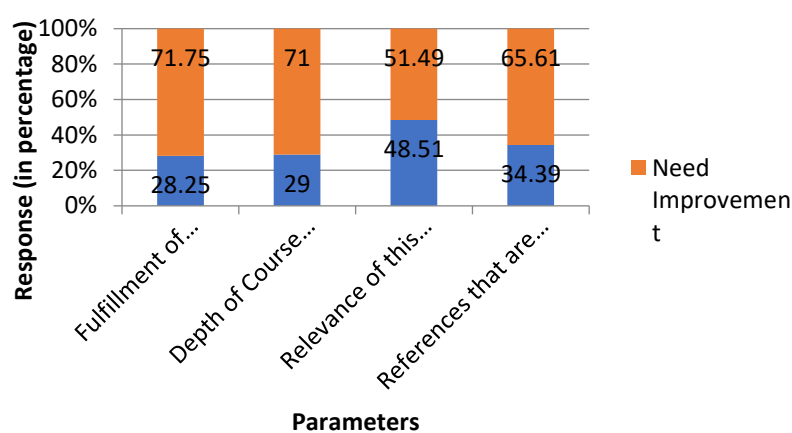
### ABOUT THE COURSE -

S.No.	Parameters	Response (in Percentages)	
		Good	Need Improvement
<b>B.</b>	<b>About the Course</b>	35.04	64.96
<b>1</b>	<b>Fulfillment of Objective of the Paper VB1</b>	28.25	71.75
<b>2</b>	<b>Depth of Course Coverage VB2</b>	29.00	71.00
<b>3</b>	<b>Relevance of this paper with Practical/Lab VB3</b>	48.51	51.49
<b>4</b>	<b>References that are suggested VB4</b>	34.39	65.61

### About the Course



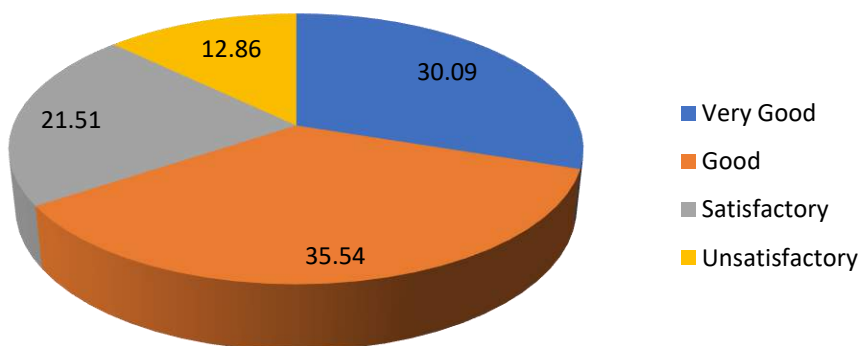
### About the Course



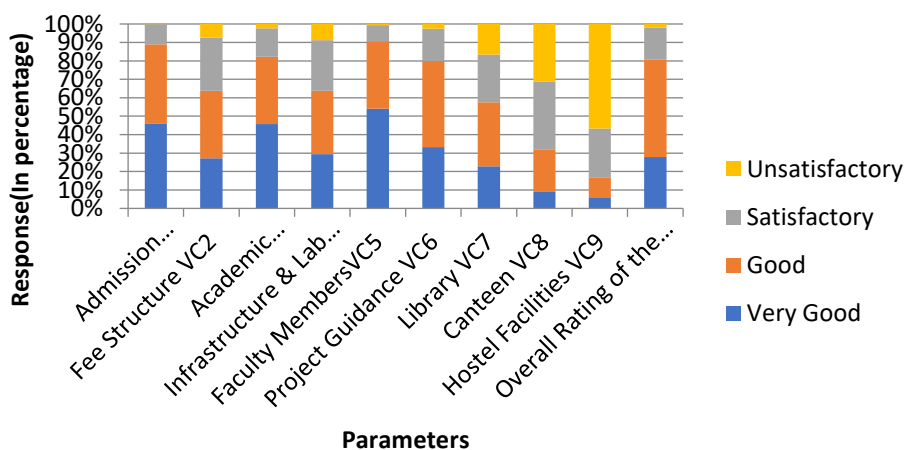
### ABOUT THE INSTITUTION -

S. No.	Parameters	Response (in Percentages)			
		Very Good	Good	Satisfactory	Unsatisfactory
C.	About the Institution	30.09	35.54	21.51	12.86
1	Admission Procedure VC1	46.10	42.94	10.78	0.19
2	Fee Structure VC2	27.14	36.62	28.81	7.43
3	Academic Environment VC3	45.72	36.43	15.43	2.42
4	Infrastructure & Lab facilities VC4	29.37	34.39	27.51	8.74
5	Faculty Members VC5	54.09	36.62	8.74	0.56
6	Project Guidance VC6	33.27	46.65	17.47	2.60
7	Library VC7	22.86	34.76	25.84	16.54
8	Canteen VC8	8.92	23.05	36.62	31.41
9	Hostel Facilities VC9	5.58	10.97	26.77	56.69
10	Overall Rating of the college VC10	27.88	52.97	17.10	2.04

### About the Institution



### About the Institution



## INTERPRETATION OF STUDENT FEEDBACK SURVEY

The Student Satisfaction Survey (SSS) was conducted for the session 2017-18. The data for various departments have been collected and compiled into three faculties which were finally merged for the college. As shown in the above tables and graphs, the following conclusions are drawn-

### About the Teacher-

- 81.04% students agreed that the teachers are well versed with their respective subject knowledge and 66.17 % voted that the communication skill of the teachers is very good. 65.06 % students agreed that teachers have very fine

ability to motivate students. Further, 71.75% students opined that the regularity and punctuality of the teacher is very good. 69.52% voted that the teachers have the subject clarity of the paper they taught and 60.04% students were also very happy with their course completion. Moreover, 64.68% students voted that teachers had practical knowledge of the subject 76.21% students liked the classroom behaviour of the teacher. Further, 54.09%, 62.27% and 36.99% students were very happy with the teacher's outside class interaction, fairness in evaluation and their computer skills respectively. Thus, 65.24 % students appreciated the overall performance of the teachers.

#### **About the Course-**

- 28.25% students were of the opinion that the faculty is aware of the objectives of the paper taught. 29.00% of the students agreed that the courses in all the programs running in the college were covered in depth. 48.51% students appreciated the relevance of the paper with practical/lab and 34.39% students voted that references that were suggested by the teachers were useful.

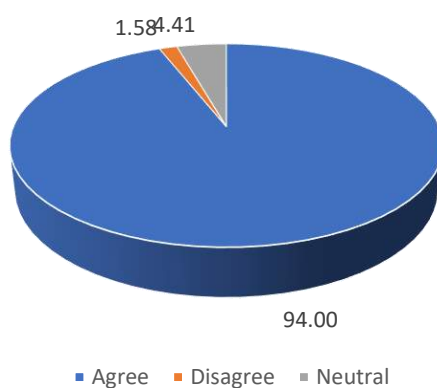
#### **About the Institution-**

- 46.10% students felt that admission procedure adopted by the college is very good and 36.62% students voted for good fee structure. The academic environment of the college was considered very good by 45.72% of the students. Around 55% of the students were of the view that the faculty member of the institution is very good. The infrastructure and lab facilities were also appreciated by the students. The institution also provides project guidance, library, canteen and hostel facilities to the students which were also acknowledged. Thus, 52.97% students voted that the overall rating of the college was good.

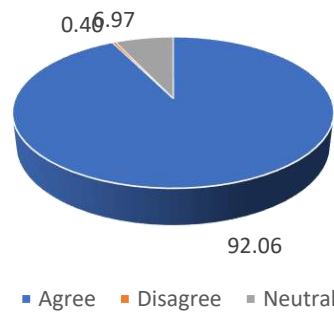
## PARENTS FEEDBACK

S.No.	Parameter	Agree	Disagree	Neutral
V1	Your ward studying in the College is a matter of pride for you	94.00	1.58	4.41
V2	Knowledge base of your ward is improving	92.06	0.40	6.97
V3	The atmosphere in the college is conducive for learning	82.23	2.79	14.98
V4	College's website is informative and regularly updated	60.97	13.17	25.86
V5	Hostel availability and facilities are satisfactory	20.41	48.54	29.61
V6	The College administration is cooperative	80.59	6.85	11.99
V7	Direct Communication with Principal is easy	70.52	12.94	16.53
V8	The college is a secured campus for your ward	90.42	1.01	8.56

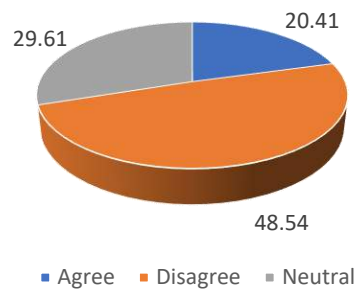
Your ward studying in the College is a matter of pride for you



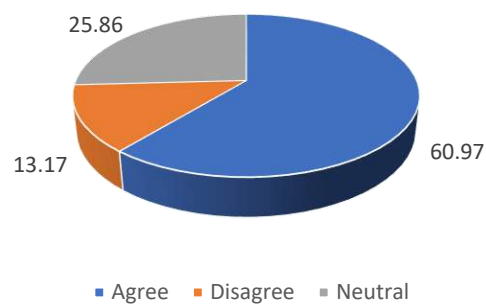
### Knowledge base of your ward is improving



### Hostel availability and facilities are satisfactory

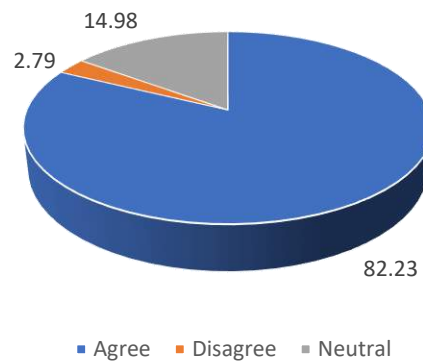


### College's website is informative and regularly updated

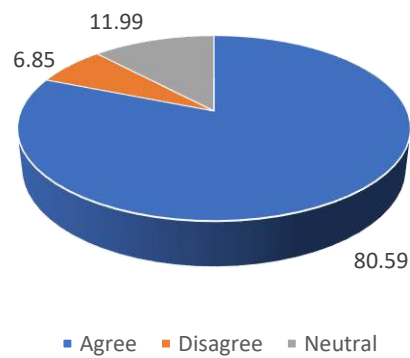




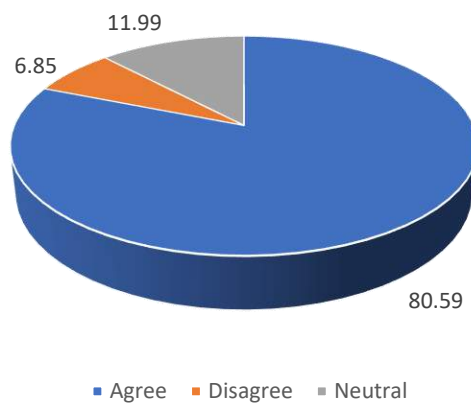
The atmosphere in the college is conducive for learning



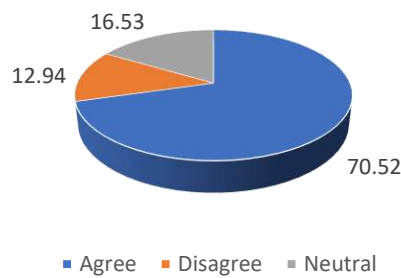
The College administration is cooperative



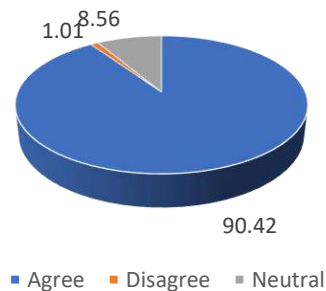
The College administration is cooperative



### Direct Communication with Principal is easy



### The college is a secured campus for your ward

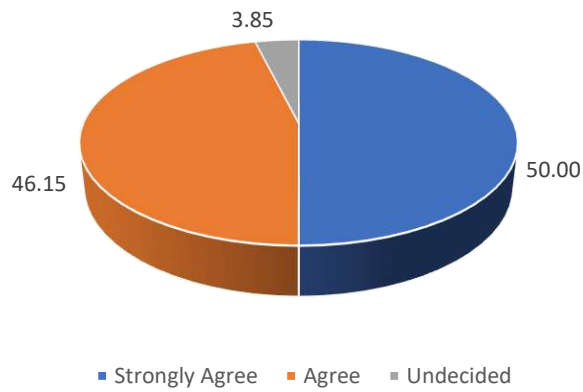


1. The parents feedback data is collected for eight variables.
2. In seven out of eight variables response 'Agree' has been given maximum percentage
3. The variable 'Your ward studying in the College is a matter of pride for you' has the highest percentage response of 94 in the 'Agree' category. It is followed by variables 'Knowledge base of your ward is improving' & 'The college is a secured campus for your ward' respectively.
4. The variable 'Hostel availability and facilities are satisfactory' has the maximum response of 'Disagree'
5. The highest 'Neutral' response is for the variable 'Hostel availability and facilities are satisfactory' which is followed by the variable 'College's website is informative and regularly updated'

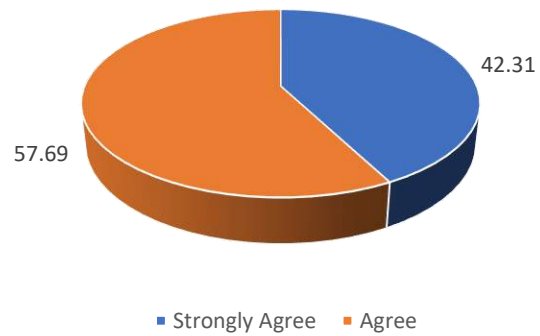
## TEACHER FEEDBACK

S.No.	Parameters	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
1.	Syllabus is suitable to the Course	50.00	46.15	3.85	0.00	0.00
2.	Course content is followed by corresponding reference materials	42.31	57.69	0.00	0.00	0.00
3.	The course/syllabus has good balance between theory and application	42.31	57.69	0.00	0.00	0.00
4.	Infrastructure facilities	69.23	30.77	0.00	0.00	0.00
5.	Freedom to adopt new techniques/strategies of teaching	34.62	65.38	0.00	0.00	0.00
6.	The college administration is teacher friendly	73.08	26.92	0.00	0.00	0.00
7.	The college provides adequate funding and support to faculty members for upgrading their skills and qualifications	57.69	42.31	0.00	0.00	0.00
8.	Aims and Objectives of the syllabi are well defined and clear to teachers and students	73.08	26.92	0.00	0.00	0.00
9.	Sufficient number of prescribed books are available in the library	92.31	7.69	0.00	0.00	0.00
10.	The course/syllabus of this subject increased my knowledge and perspective in the subject area	65.38	34.62	0.00	0.00	0.00
11.	Tests and Examinations are conducted well in time	80.77	19.23	0.00	0.00	0.00
12.	The environment in the department/college is conducive to teaching and research	76.92	23.08	0.00	0.00	0.00
13.	The college provides adequate and smooth support for projects and research facilities	73.08	26.92	0.00	0.00	0.00
14.	Provisions for professional development are non-discriminatory and fair	46.15	53.85	0.00	0.00	0.00

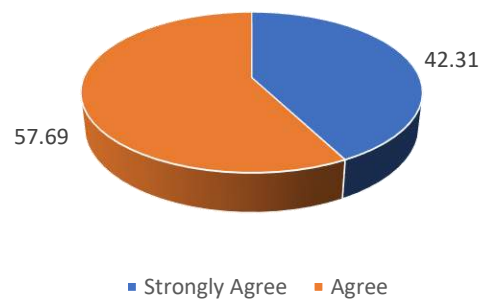
### Syllabus is suitable to the Course



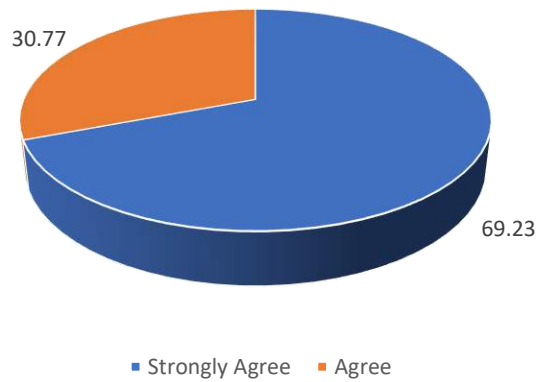
### Course content is followed by corresponding reference materials



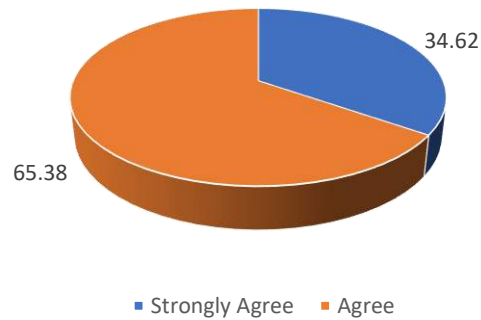
### The course/syllabus has good balance between theory and application



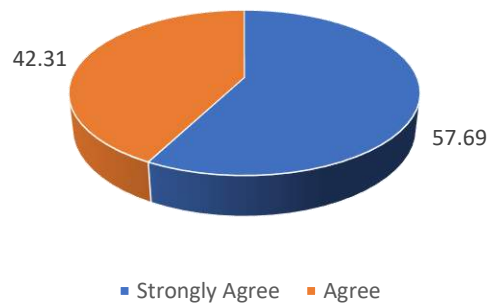
### Infrastructure facilities



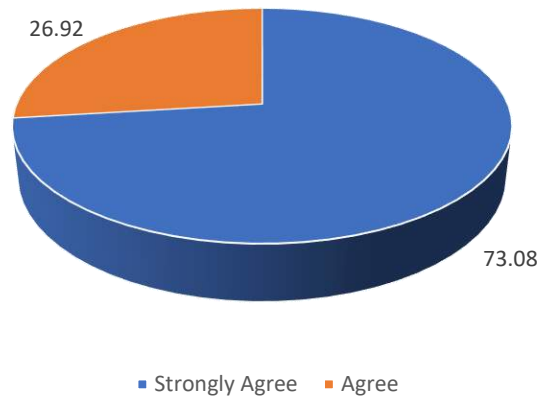
### Freedom to adopt new techniques/strategies of teaching



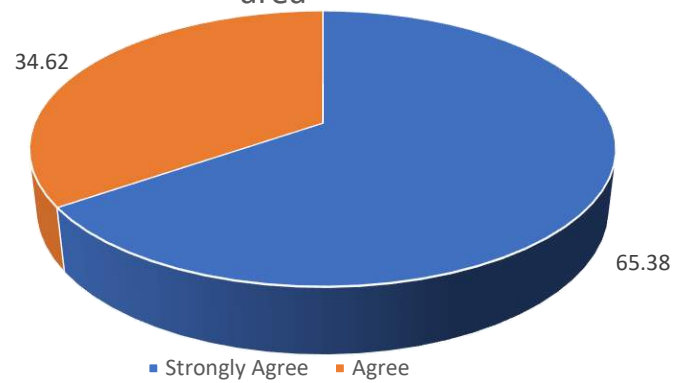
### The college provides adequate funding and support to faculty members for upgrading their skills and qualifications



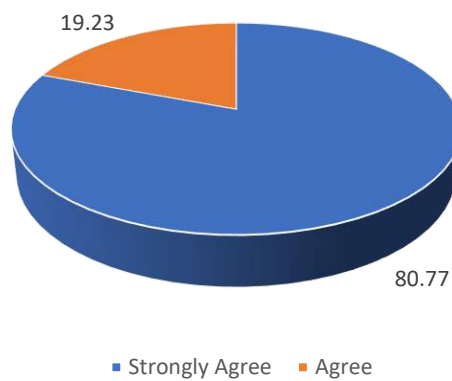
The college administration is teacher friendly



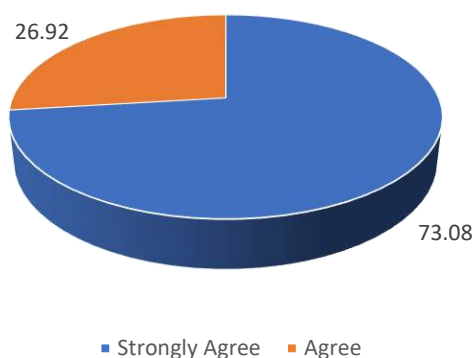
The course/syllabus of this subject increased my knowledge and perspective in the subject area



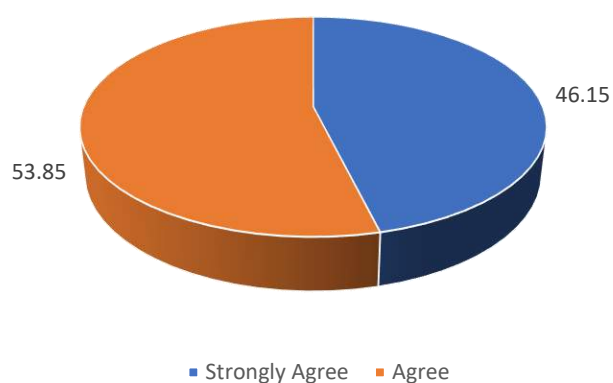
Tests and Examinations are conducted well in time



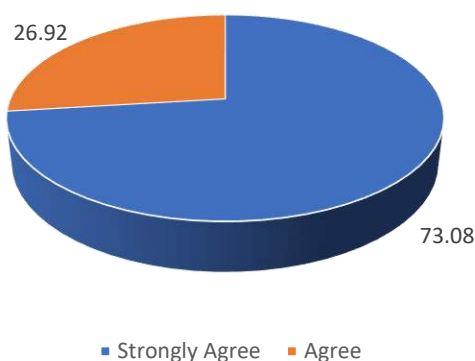
The college provides adequate and smooth support for projects and research facilities

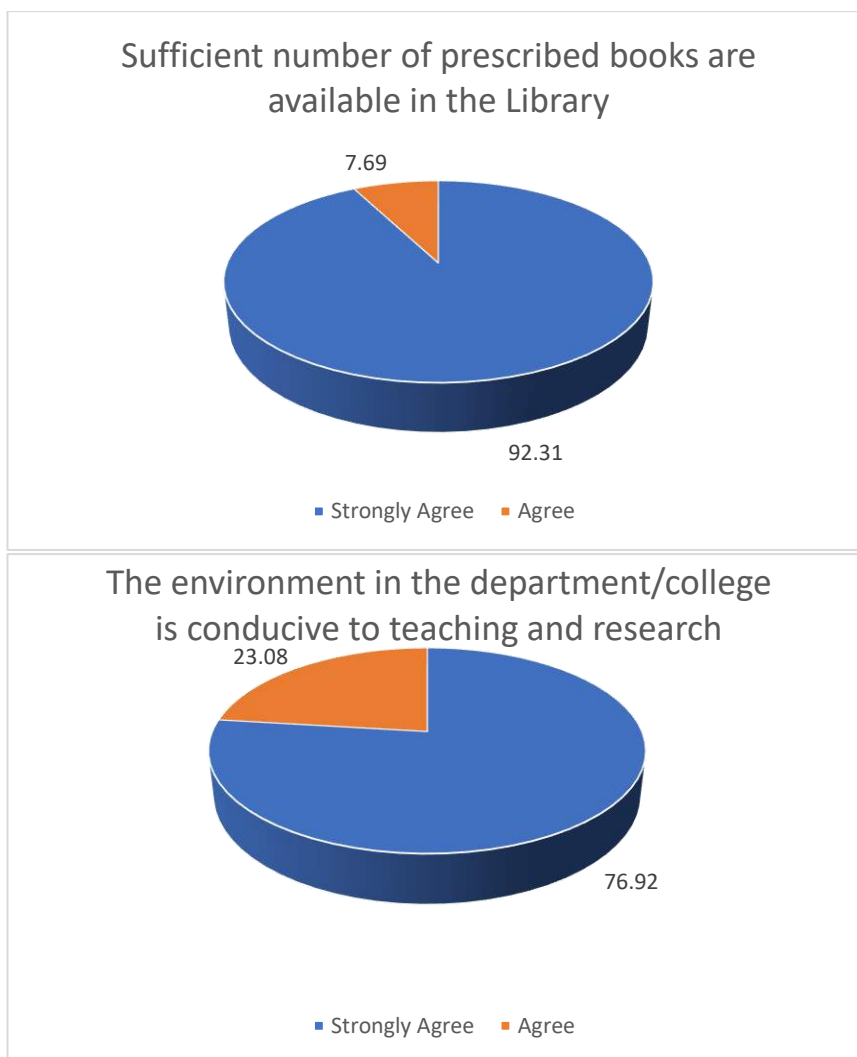


Provisions for professional development are non-discriminatory and fair



Aims and Objectives of the syllabi are well defined and clear to teachers and students





**The faculty feedback for the year 2020-2021 collected data on fourteen (14) parameters. On subsequent data analysis the following points were highlighted:**

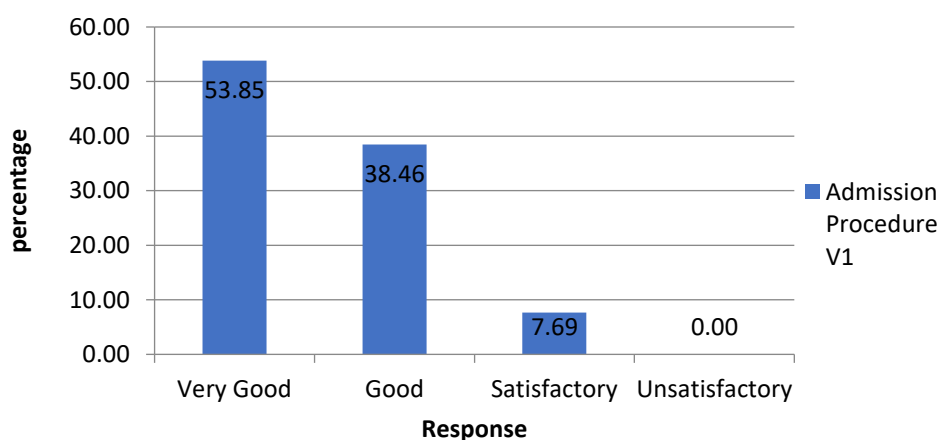
- 1. The majority of the responses fall in the ‘Strongly Agree’ & ‘Agree’ category.**
- 2. The ‘Strongly Agree’ response has the highest percentage for ten variables out of the fourteen variables**
- 3. The ‘Agree’ response has the highest percentage for four variables out of the fourteen variables**
- 4. The highest response of ‘Strongly Agree’ is obtained for the variable ‘Sufficient number of prescribed books are available in the library’ followed by ‘Tests and Examinations are conducted well in time’ respectively**

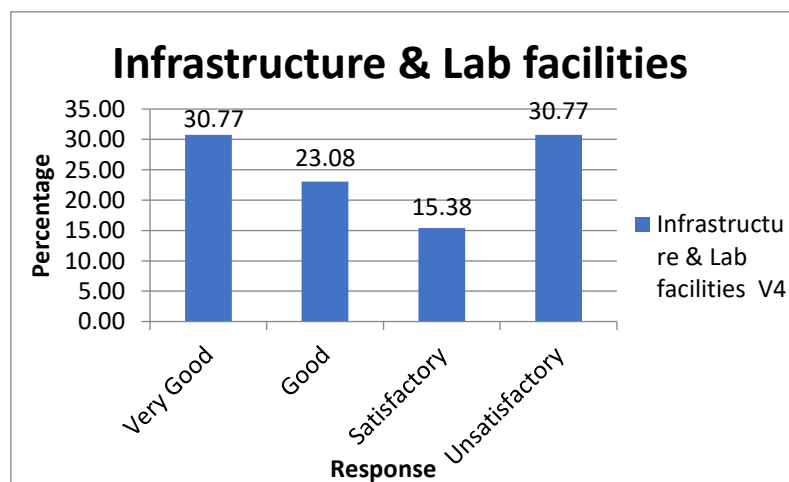
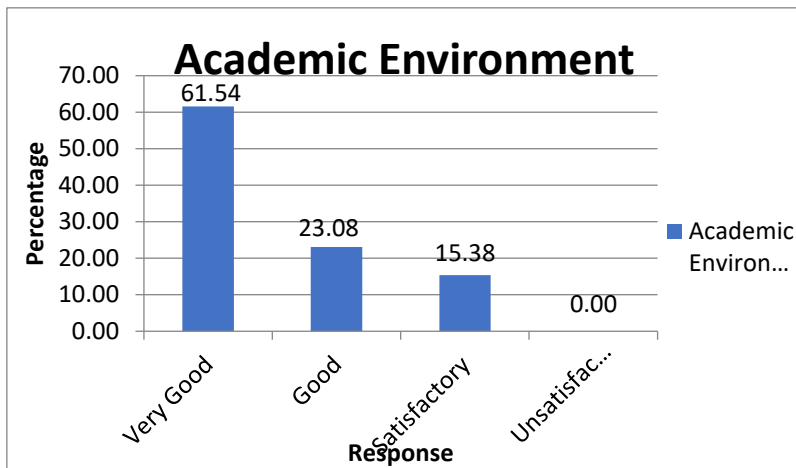
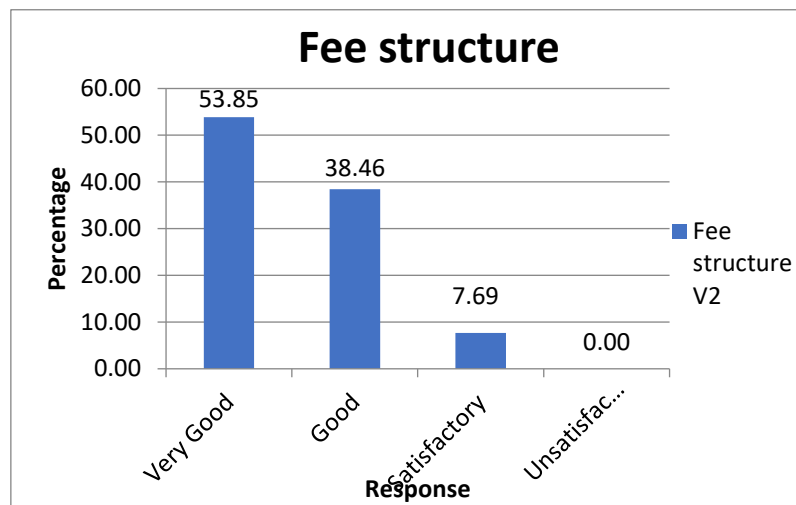


## ALUMNI FEEDBACK

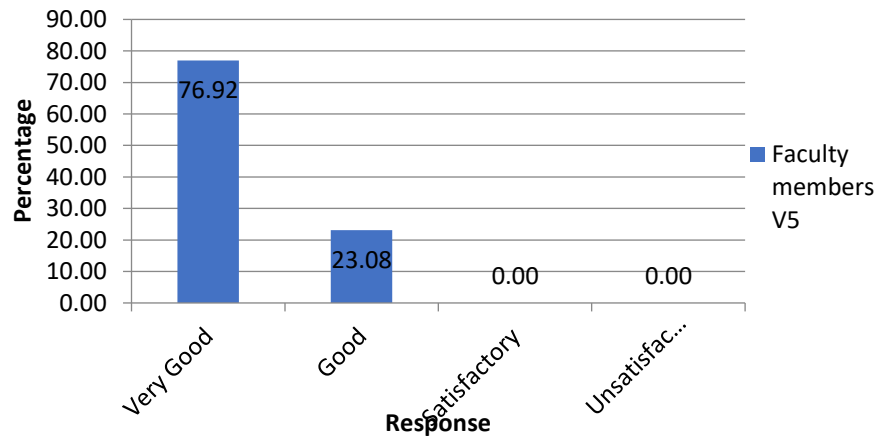
S. No.	Parameters	Response (in Percentage)			
		Very Good	Good	Satisfactory	Unsatisfactory
1	Admission Procedure V1	53.85	38.46	7.69	0.00
2	Fee structure V2	53.85	38.46	7.69	0.00
3	Academic Environment V3	61.54	23.08	15.38	0.00
4	Infrastructure & Lab facilities V4	30.77	23.08	15.38	30.77
5	Faculty members V5	76.92	23.08	0.00	0.00
6	Project Guidance V6	46.15	38.46	15.38	0.00
7	Placement V7	15.38	30.77	7.69	46.15
8	Library V8	23.08	53.85	15.38	15.38
9	Canteen V9	23.08	23.08	30.77	30.77
10	Hostel Facilities V10	23.08	15.38	15.38	53.85
11	Overall Rating of the College V11	38.46	38.46	23.08	0.00

### Admission Procedure

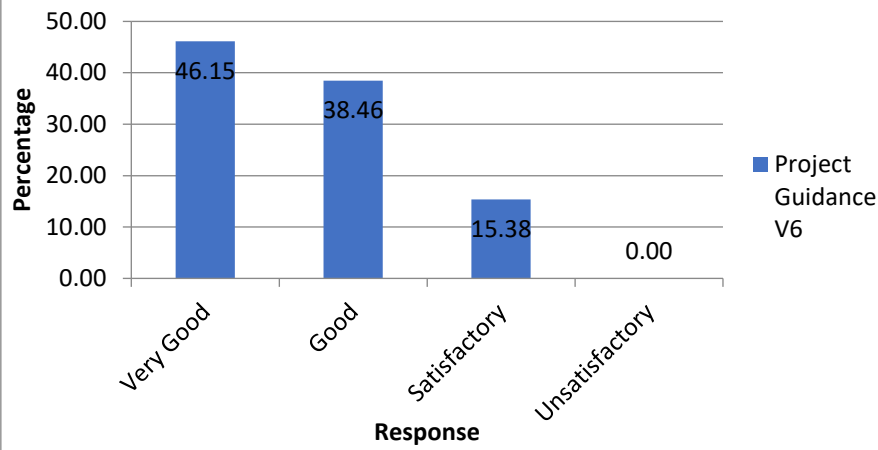




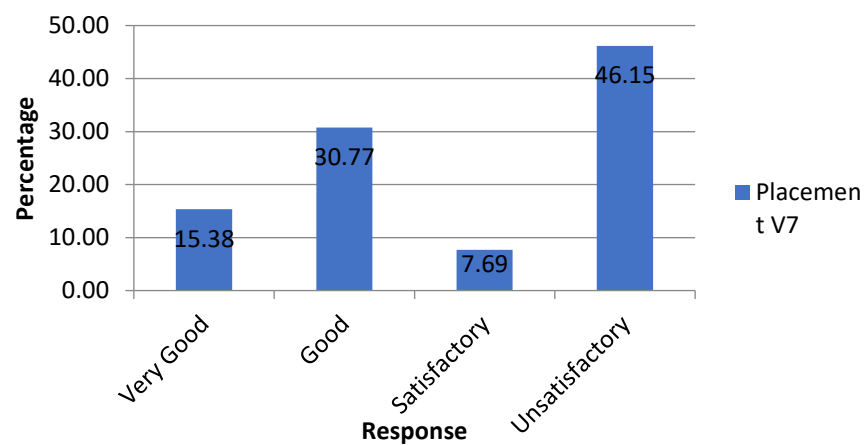
### Faculty members

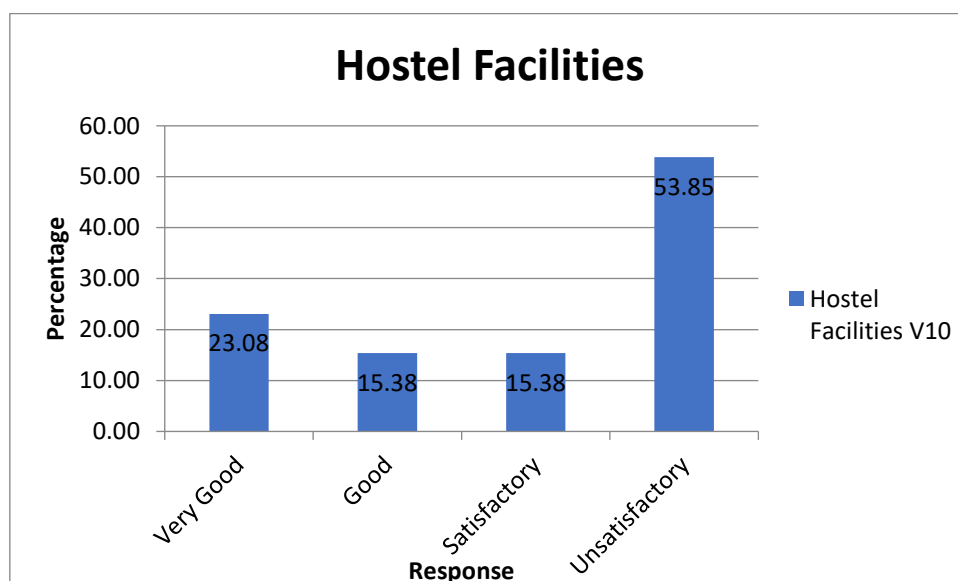
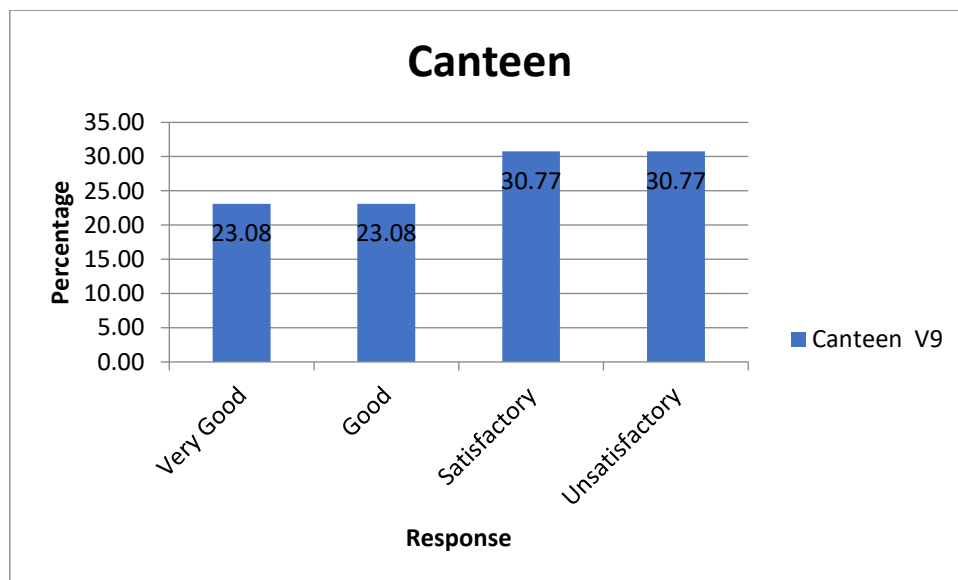
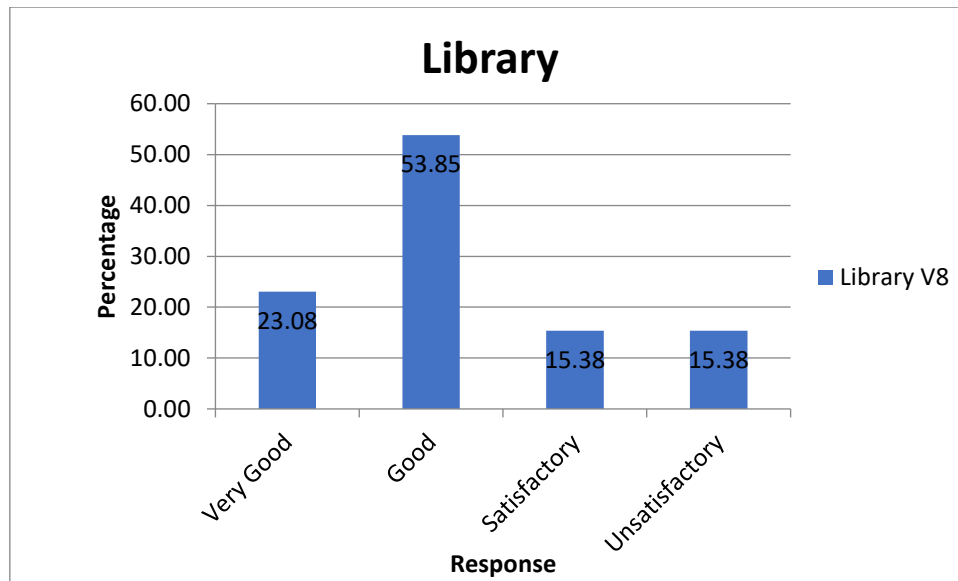


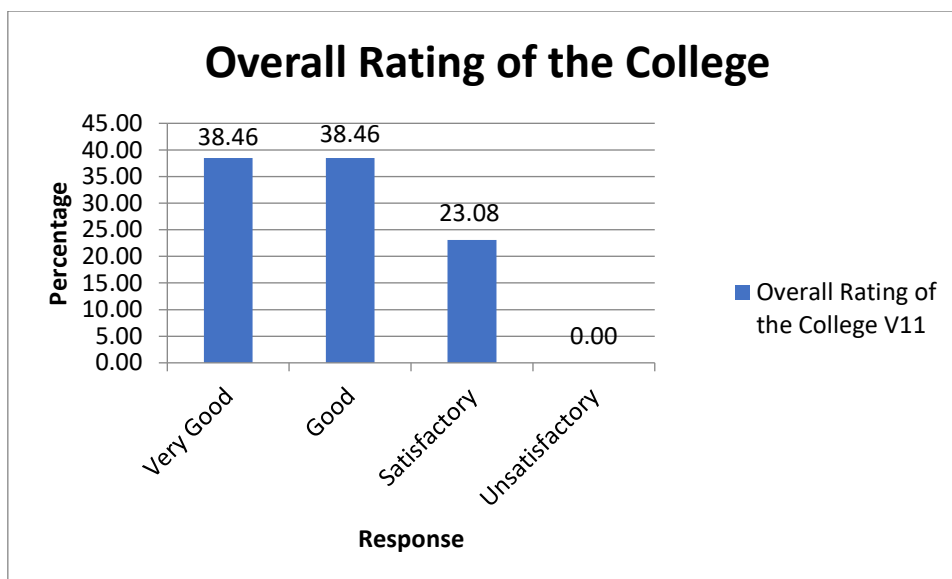
### Project Guidance



### Placement







## ANALYSIS -

To enhance the quality of the education in the college Alumni feedback is collected on a regular basis. The Alumni Feedback for a year is collected on Eleven (11) different parameters. Some of the main highlights of the Alumni feedback are:

1. The maximum number of alumni's have given the highest rating of 'Very Good' for the following parameters - Admission Procedure (53.85%), Fee Structure (53.85%), Academic Environment (61.54%), Infrastructure & Lab facilities (30.77.0%), Faculty members (76.92%), Project Guidance (46.15%) & Overall Rating of the College (38.46%).
2. The alumni's have given nearly highest response of 'Good' in the category of Library (53.85%),
3. The alumni considers the Canteen (30.77%) to be 'Satisfactory'.
4. The main concern of the alumni's is the Hostel facilities (53.85%) of the college and Placement (46.15%) which is considered to be 'Unsatisfactory'.

## Action Taken Report : 2017-18

- The main concern of the alumni's is the Hostel facilities (53.85%) of the college and Placement (46.15%) which is considered to be 'Unsatisfactory'. The placement cell of the college encourages and guides the students to qualify for off campus job opportunities.
- Similarly the student's feedback also shows that students are not satisfied with the hostel facility of the college. To tackle the problem the college facilitates the students to get accommodation in private hostels around the campus.
- Although majority (more than 68.70%) of the students were of the opinion that the faculty members on regular basis use different ICT tools during their lectures, but then also the college administration provides lots of ICT tools to the faculty members.
- Infrastructure facilities in the form of new smart classes were increased to make students familiar with the ICT tools.
- The highest response of 'Strongly Agree' is obtained for the variable 'Sufficient number of prescribed books are available in the library' followed by 'Tests and Examinations are conducted well in time' respectively. More text and reference book have been ordered to further inculcate the reading practice in students.

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