

DAV POST GRADUATE COLLEGE

Feedback Session: 2020-21



- > Student's Feedback
- > Teacher's Feedback
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- > Alumni Feedback



(An Institution for Higher Education & Research)

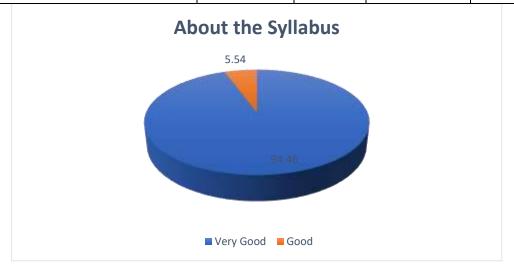
(Admitted to the Privileges of Banaras Hindu University)

(Accredited by NAAC with Grade 'A+')

NARHARPURA, AUSANGANJ, VARANASI (U.P.) INDIA - 221001

Student's Feedback

	Parameters	Response (in Percentage)				
		Very Good Good Satisfac		Satisfactory	Unsatisfactory	
II	About the Syllabus	94.46	5.54			
1	Awareness of the Objective of the Paper	96.16	3.84			
2	Completion of course	95.65	4.35			
3	Use of Student Centric Method	91.55	8.45			

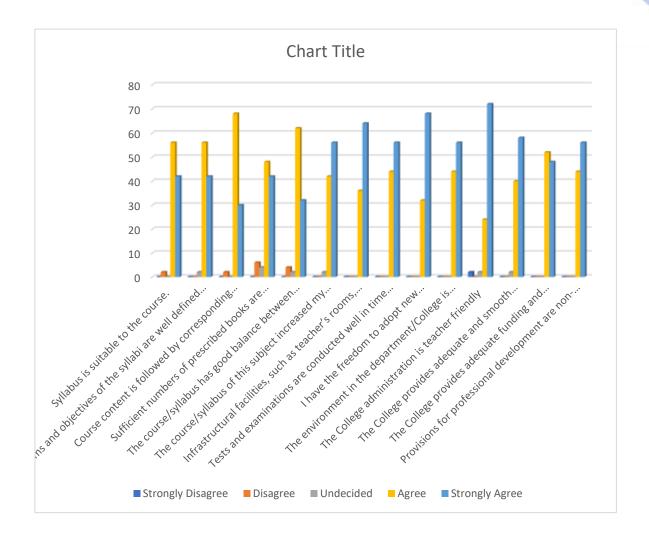


COMMENTS

- 1. The Student Satisfaction Survey (SSS) is conducted on syllabus which is about an awareness of objective of paper, completion of course, use of student centric method.
- 2. 96.16 percent of total student were aware the objectives of papers.
- 3. Students highly appreciated (91.55 percent) the teaching methods which are used by the faculties while delivery of curriculum.
- 4. The courses in all the programs running in the college are duly completed with the stipulated time.

Teacher's Feedback

S		Response (In Percentage)					
	Parameters (N=50)	Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree	
V1	Syllabus is suitable to the course.	00	2.0	00	56.0	42.0	
V2	Aims and objectives of the syllabi are well defined and clear to teachers and students.	00	00	2.0	56.0	42.0	
V3	Course content is followed by corresponding reference materials.	00	2.0	00	68.0	30.0	
V4	Sufficient numbers of prescribed books are available in the library	00	6.0	4.0	48.0	42.0	
V5	The course/syllabus has good balance between theory and application	00	4.0	2.0	62.0	32.0	
V6	The course/syllabus of this subject increased my knowledge and perspective in the subject area	00	00	2.0	42.0	56.0	
V7	Infrastructural facilities, such as teacher's rooms, class rooms, reading rooms and toilets are available in the College.	00	00	00	36.0	64.0	
V8	Tests and examinations are conducted well in time with proper coverage of all units in the syllabus.	00	00	00	44.0	56.0	
V9	I have the freedom to adopt new techniques/strategies of teaching such as seminar presentations, group discussions and learners' participations.	00	00	00	32.0	68.0	
V10	The environment in the department/College is conducive to teaching and research.	00	00	00	44.0	56.0	
V11	The College administration is teacher friendly	2.0	00	2.0	24.0	72.0	
V12	The College provides adequate and smooth support for projects and research facilities.	00	00	2.0	40.0	58.0	
V13	The College provides adequate funding and support to faculty members for upgrading their skills and qualifications.	00	00	00	52.0	48.0	
V14	Provisions for professional development are non-discriminatory and fair.	00	00	00	44.0	56.0	



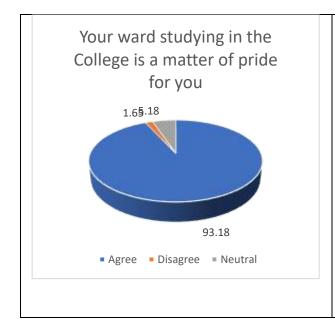
COMMENTS

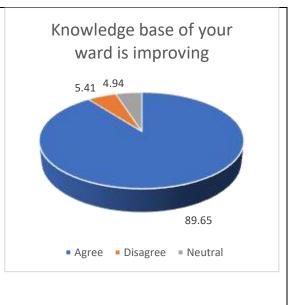
The faculty feedback for the year 2020-2021 collected data on fourteen (14) parameters. On subsequent data analysis the following points were highlighted:

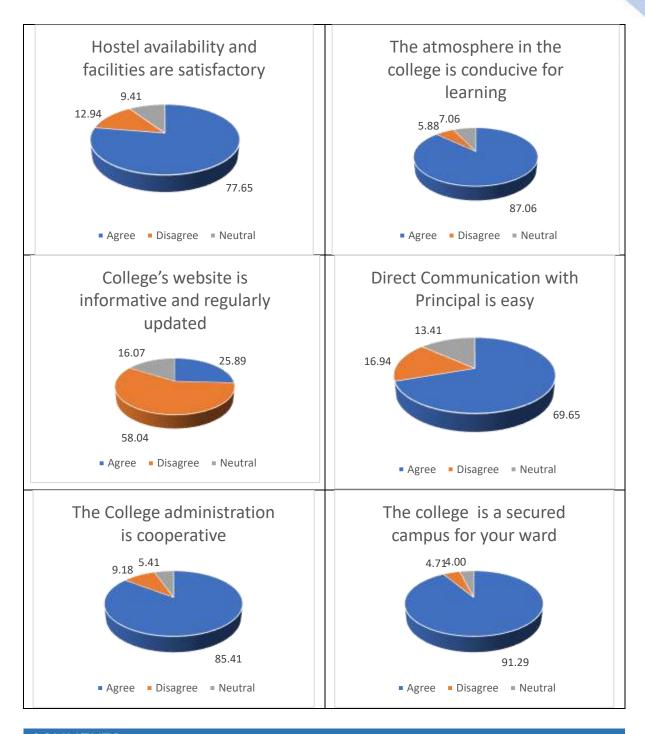
- 1. The majority of the responses fall in the 'Strongly Agree' & 'Agree' category.
- 2. The 'Strongly Agree' response has the highest percentage for eight variables out of the fourteen variables
- 3. The 'Agree' response has the highest percentage for six variables out of the fourteen variables
- 4. The highest response of 'Strongly Agree' is obtained for the variable 'The College administration is teacher friendly' followed by 'I have the freedom to adopt new techniques/strategies of teaching' & 'Infrastructural facilities' respectively

Parent's Feedback

	Parameters	Response (in Percentage)			
	2 11.11.11.11	Agree	Disagree	Neutral	
V1	Your ward studying in the College is a matter of pride for you	93.18	1.65	5.18	
V2	Knowledge base of your ward is improving	89.65	5.41	4.94	
V3	The atmosphere in the college is conducive for learning	87.06	5.88	7.06	
V4	Hostel availability and facilities are satisfactory	77.65	12.94	9.41	
V5	College's website is informative and regularly updated	34.82	47.06	18.12	
V6	The College administration is cooperative	85.41	9.18	5.41	
V7	Direct Communication with Principal is easy	69.65	16.94	13.41	
V8	The college is a secured campus for your ward	91.29	4.71	4.00	







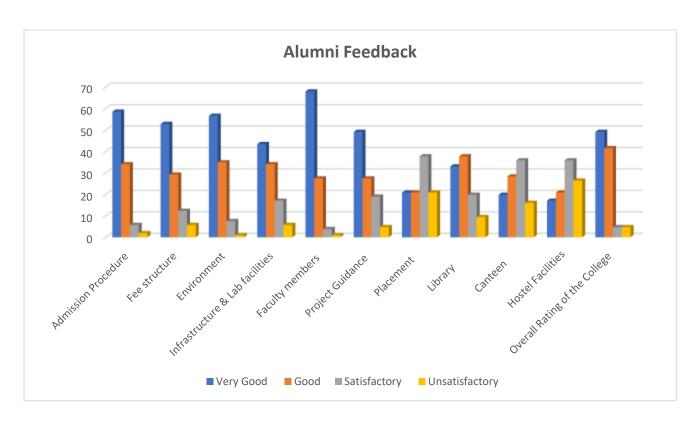
COMMENTS

- 1. The parents feedback data is collected for eight variables.
- 2. In seven out of eight variables response 'Agree' has been given maximum percentage
- 3. The variable 'Your ward studying in the College is a matter of pride for you' has the highest percentage response of 93.18 in the 'Agree' category. It is followed by variables 'The college is a secured campus for your ward' & 'Knowledge base of your ward is improving' respectively.

- 4. The variable 'College's website is informative and regularly updated' has the maximum response of 'Disagree'
- 5. The highest 'Neutral' response is for the variable' College's website is informative and regularly updated' which is followed by the variable 'Direct Communication with Principal is easy'.

ALUMNI FEEDBACK

	Parameters	Response (In Percentage)				
	(N=106)	Very	Good	Satisfactory	Unsatisfactory	
		Good (1)	(2)	(3)	(4)	
V1	Admission Procedure	58.5	34.0	5.7	1.9	
V2	Fee structure	52.8	29.2	12.3	5.7	
V3	Environment	56.6	34.9	7.5	.90	
V4	Infrastructure & Lab facilities	43.4	34.0	17.0	5.7	
V5	Faculty members	67.9	27.4	3.8	.90	
V6	Project Guidance	49.1	27.4	18.9	4.7	
V7	Placement	20.8	20.8	37.7	20.8	
V8	Library	33.0	37.7	19.8	9.4	
V9	Canteen	19.8	28.3	35.8	16.0	
V10	Hostel Facilities	17.0	20.8	35.8	26.4	
V11	Overall Rating of the College	49.1	41.5	4.7	4.7	



COMMENTS

The alumni feedback analysis for the year 2020-2021 highlights the following important points:

- 1. The maximum number of alumni consider Admission Procedure (58.5%), Fee structure (52.8%), Environment (56.6%), Infrastructure & Lab facilities (43.4%), Faculty members (57.9%), Project Guidance (49.1%) & Overall Rating of the College (49.1%) to be 'Very Good'
- 2. The alumni have given 'Good' rating for the following parameters Placement (20.8%), Library (37.7%), Canteen (28.3%), Hostel Facilities (20.8%) & Overall Rating of the College (41.5%)
- 3. The three parameters Placement (37.7%), Canteen (35.8%) & Hostel Facilities (35.8%) have received the maximum percentage of responses in the 'Satisfactory' category.
- 4. The parameters of Hostel Facilities, Placement & Canteen received 26.4%, 20.8% & 16 % responses in the 'Unsatisfactory' category respectively.

STEPS UNDERATKING AFTER FEEDBACK RESPONSES (ACTION TAKEN)

- Students' appreciation on delivery of curriculum by teachers and completion of course in time even during the pandemic period, motivated the college faculty members and the same pattern and delivery mechanism would be continued. Further, it was also decided that new online platforms would be undertaken.
- Almost 99% of the Alumni were satisfied with the performance of the faculty members. It is indeed a very good sign for the college, so considering this practice as an appreciation the college continued to conduct large number of academic programmes such as research methodology workshops, seminars, conferences etc. to uplift the performance of faculty members.

- ❖ The college administration always used to encourage all the faculty members to participate in various academic activities such as international conferences, seminars, workshops etc. to further inculcate the current global competition.
- ❖ About 20% of the respondents were not satisfied with the placement facilities provided by the college. In order to resolve this problem, the college administration reconstituted a 'placement committee' consisting of some senior most faculty members. The committee has been asked to interact with the corporate members, entrepreneurs and our alumni's so as to promote both kinds of placements i.e., online and offline placements of our college.
- Considering the remark about hostel facilities provided by the college, the administration is making a proposal to construct a hostel near the new building of the college. Once the proposal is finalized by UGC, the problem regarding hostel will get resolved.
- The feedback regarding library facility, infrastructure and lab facilities provided by the college was highly satisfactory, still the college administration always takes prompt and immediate steps to rectify/ resolve any problem, if any. More books related to syllabus, latest journals, magazines etc. are purchased by the college administration on regular basis. As such, Labs are equipped with computers, podiums, air conditioners etc. but they are updated with latest configurations/ technologies, Wi-fi facilities etc. on regular basis.

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