



DAV POST GRADUATE COLLEGE

Feedback Session: 2019-20



- Student Satisfaction Survey
- Teaching Learning
- Parent's feedback of college
- Alumni feedback college



(An Institution for Higher Education & Research)

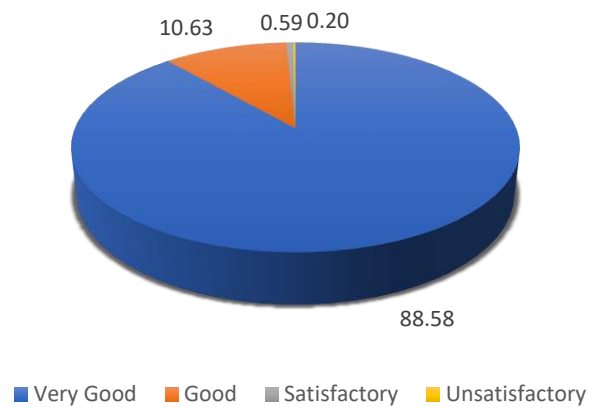
(Admitted to the Privileges of Banaras Hindu University)

(Accredited by NAAC with Grade 'A+')

NARHARPURA, AUSANGANJ, VARANASI (U.P.) INDIA - 221001

Student Satisfaction Survey

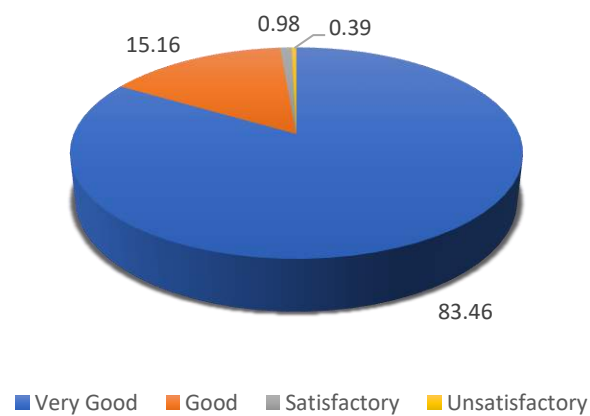
Subject Knowledge



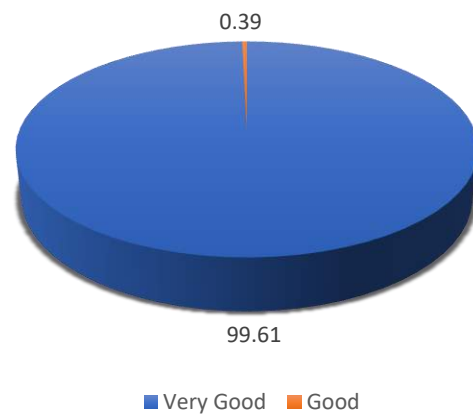
Awareness of the Objective of the Paper



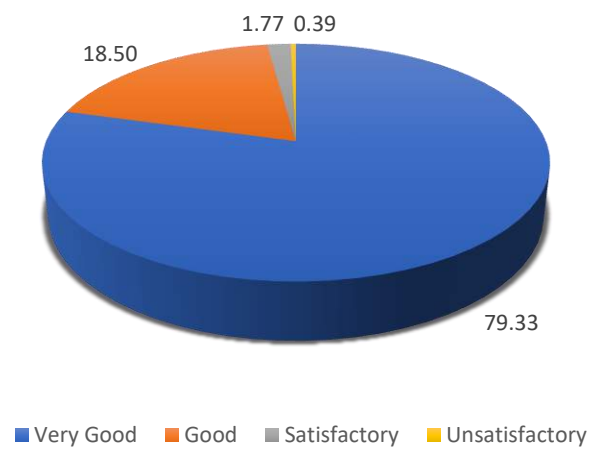
Communication Skill



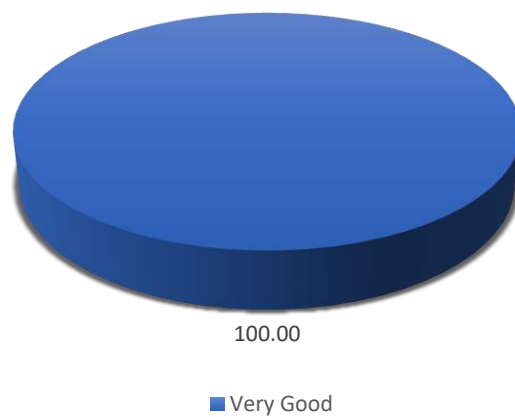
Completion of course



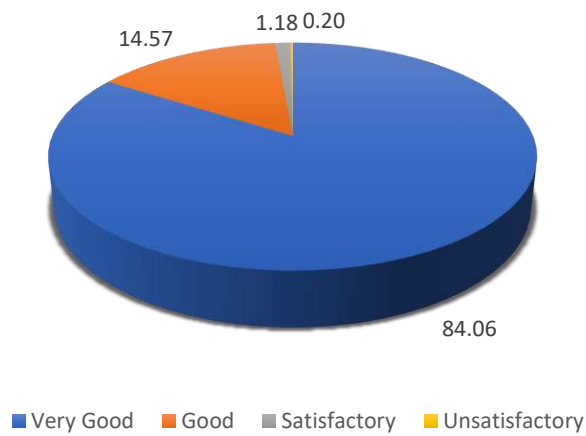
Ability to Motivate students



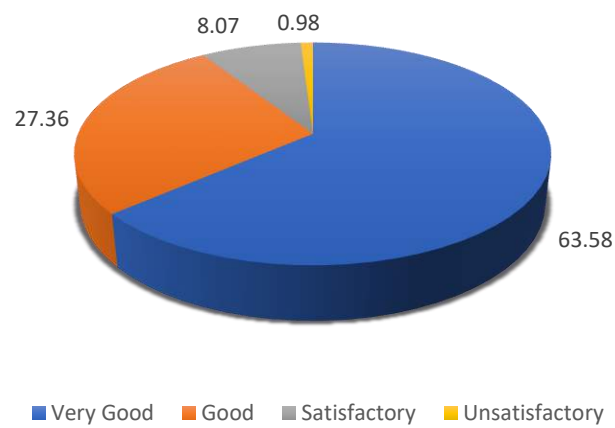
Use of Student Centric Method



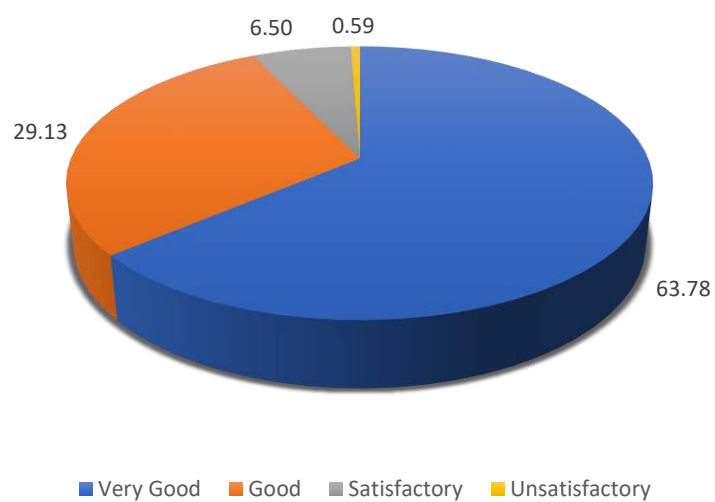
Subject Clarity



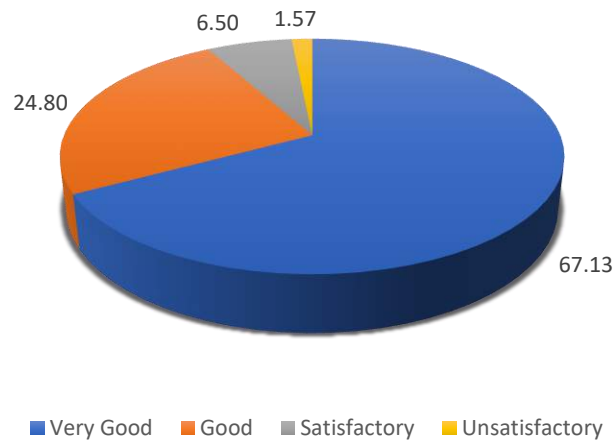
Academic Environment



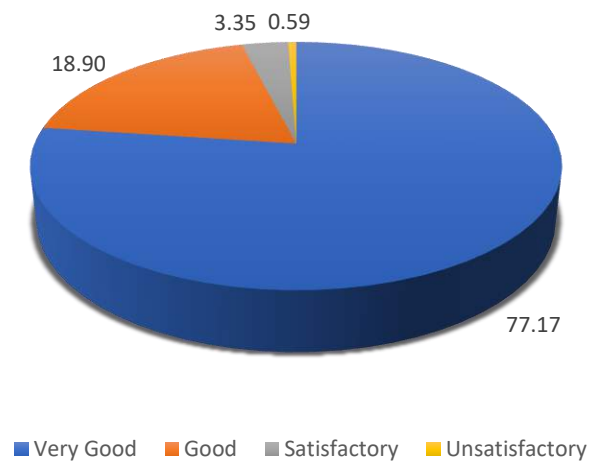
Outside Class Interaction



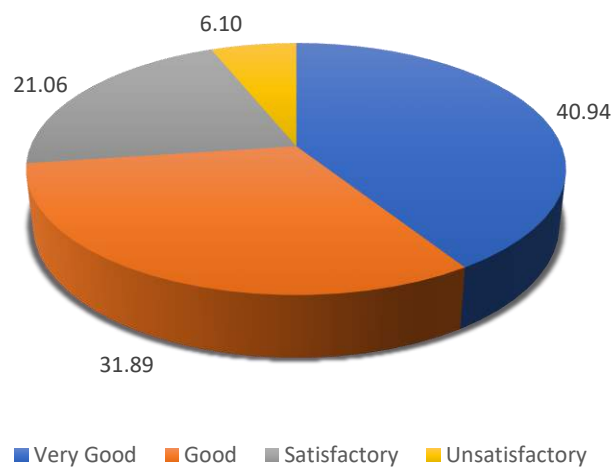
Faculty members



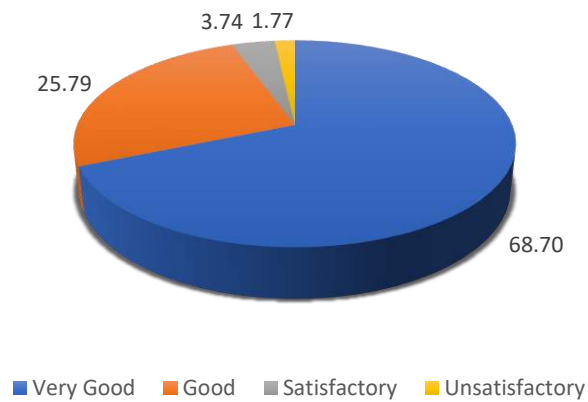
Fairness in Evaluation



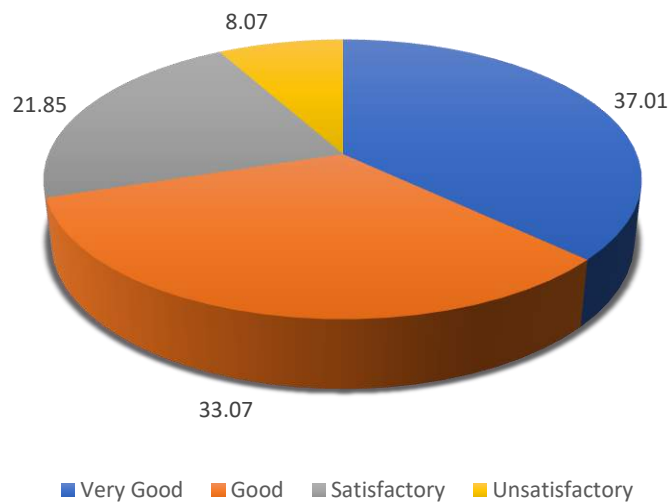
Infrastructure & Lab facilities



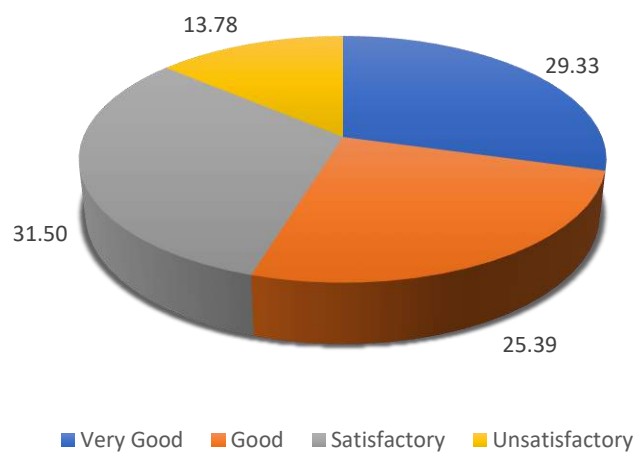
Use of ICT tools (such as PPT, smart class)



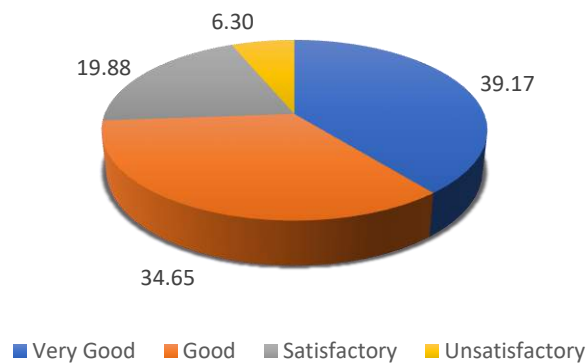
Library



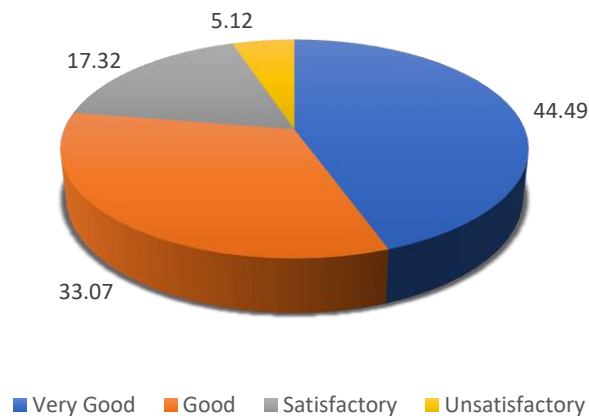
Canteen



Opportunity of field survey & extension activities



Quality of Soft Skill Training



ANALYSIS

On the basis of feedback taken by the students for the session 2019-20, the following conclusions can be drawn:

1. Students were much satisfied about the objective clarity and subject knowledge of the teachers
2. 99.6 per cent students agreed that faculty complete their syllabus in every semester and 88.9 per cent students were satisfied with the communication skills of their teachers.
3. Maximum students were satisfied with the academic environment and outside class interaction with the faculty.
4. More than 70 per cent students were satisfied with infrastructure and lab facilities as well as ICT tools used by faculty in teaching methods.
5. Around 75 per cent students were satisfied with surveys conducted and extension activities undertake for overall development of the students.

ACTION TAKEN

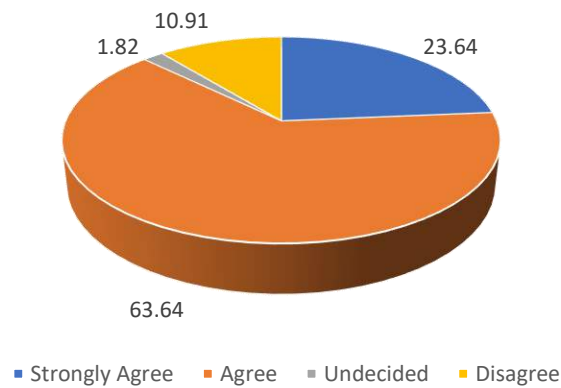
In view of the Student Satisfaction Survey conducted for the session 2019-20 and analysis done thereafter, the following actions were taken:

1. Majority of the students were of the opinion that the faculty members have very good communication skills and subject knowledge. But then also, the college administration used to encourage the faculty members to participate in refresher courses, orientation programs and other academic events to improve their knowledge and communication skills.
2. Almost all the students (99.60%) are of the opinion that the faculty members used to complete their courses on time and a majority of the students (more than 76%) accepts that the faculty members have the ability to motivate them. To further promote this, the college administration has constituted a counselling cell where the students are given an opportunity to discuss their grievances / problems with our faculty members. The members of the committee handle all the cases with utmost care and give their valuable advices to sort out their problems and motivate them.
3. Around 70% of the students reported that the college library is good and is well equipped with journals, magazines, text books, reference books, newspapers etc. The college administration has taken many steps to further enrich the college library. Some of them are:
 - a. Library committee was constituted having very senior faculty members of the college to ensure the progress and development of library.
 - b. Rare Books Section was created where the rare & unique books were placed.
 - c. More journals and magazines were added after taking the suggestions from the college staff and students.
4. Although majority (more than 68.70%) of the students were of the opinion that the faculty members on regular basis use different ICT tools during their lectures, but then also the college administration provides lots of ICT tools to the faculty members. G-Suit ID's have also been provided to the faculty members where they can easily record their lectures and attendance reports on day-to-day basis.

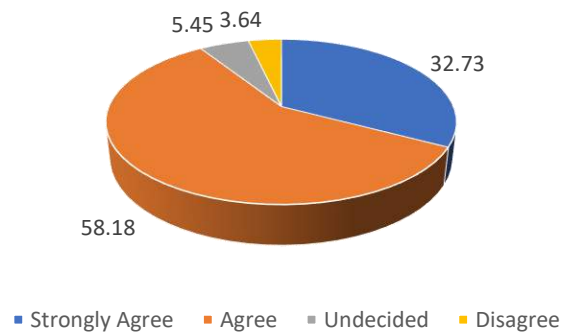
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TEACHING LEARNING

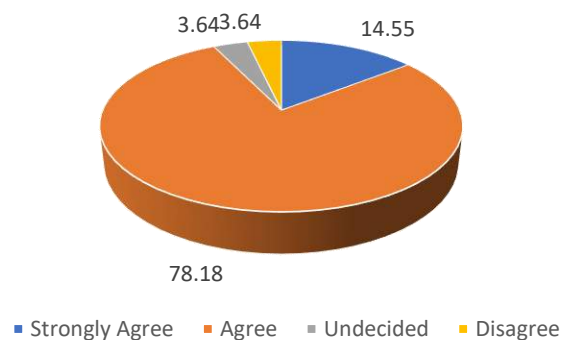
Syllabus is suitable to the Course



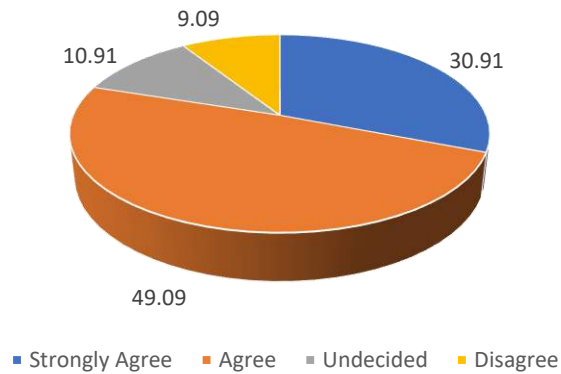
Aims and Objectives of the syllabi are well defined and clear to teachers and students



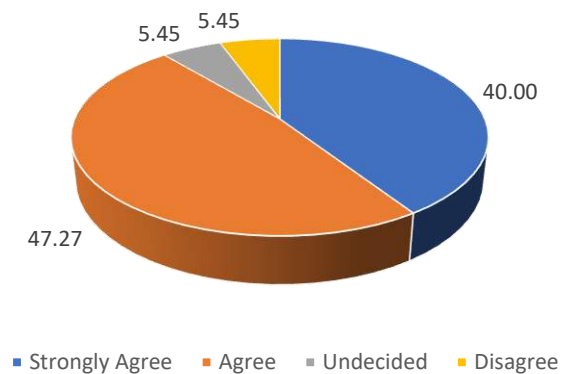
Course content is followed by corresponding reference materials



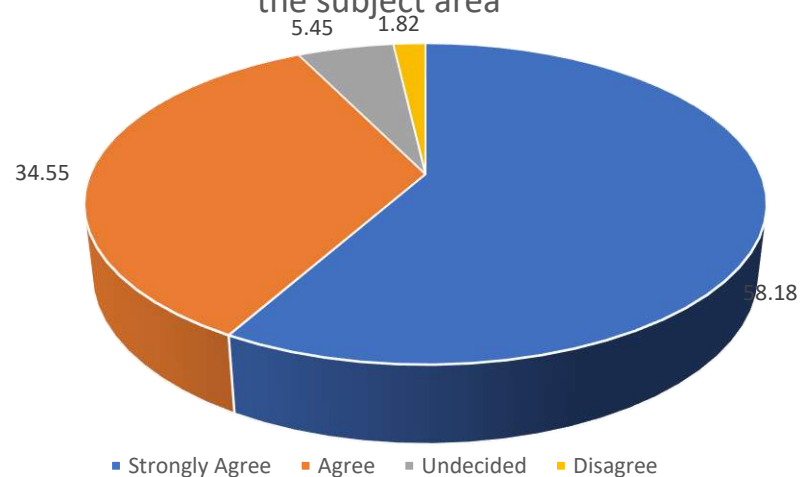
Sufficient number of prescribed books are available in the Library



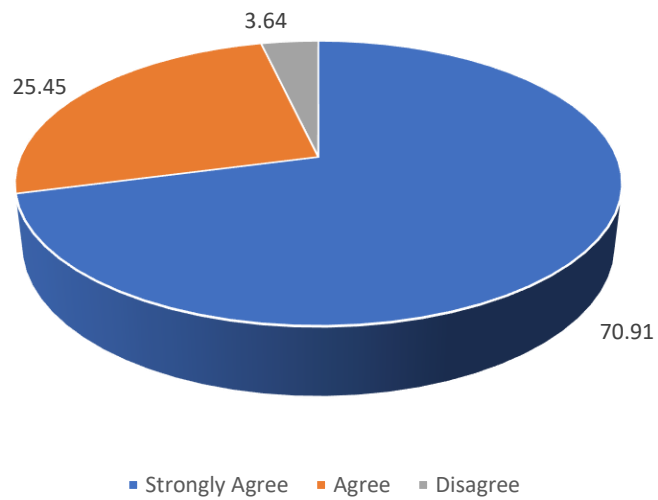
The course/syllabus has good balance between theory and application



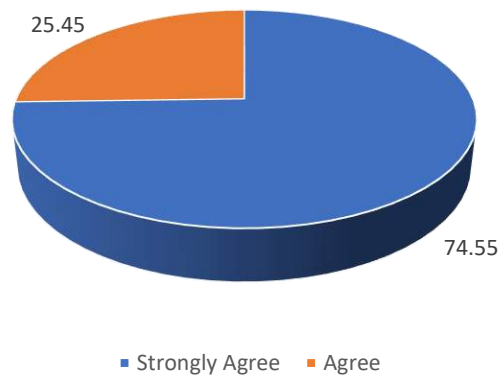
The course/syllabus of this subject increased my knowledge and perspective in the subject area



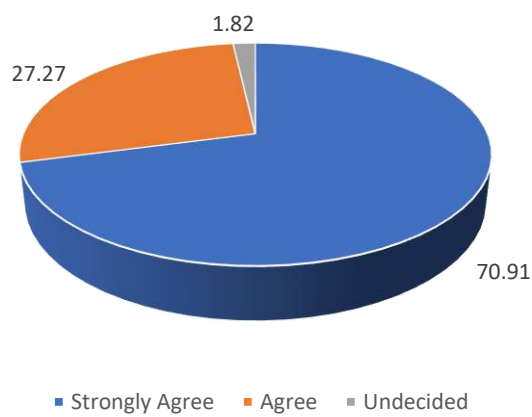
Infrastructure facilities



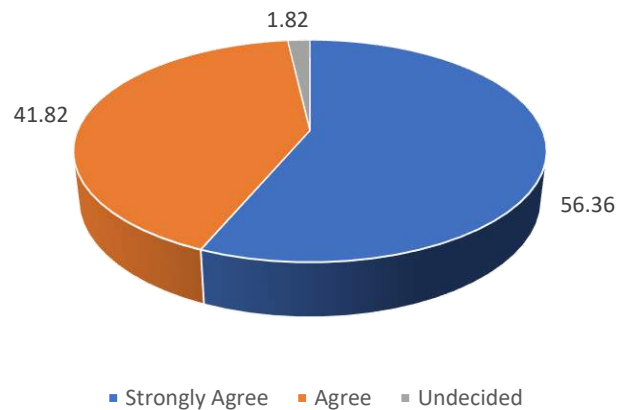
Tests and Examinations are conducted well in time



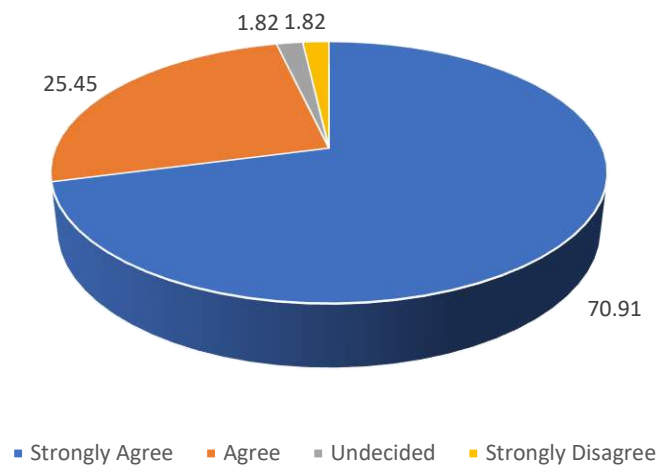
Freedom to adopt new techniques/strategies of teaching



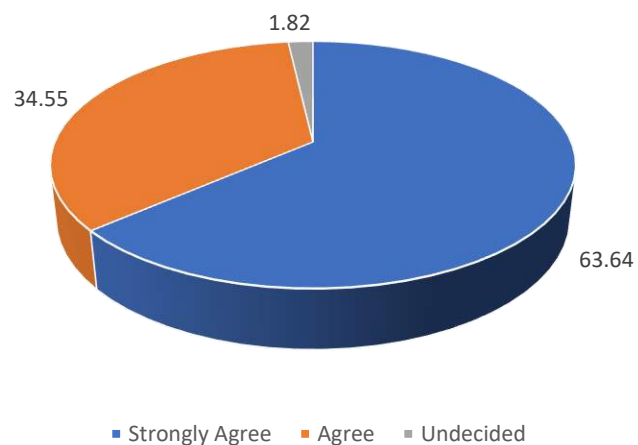
The environment in the department/college is conducive to teaching and research



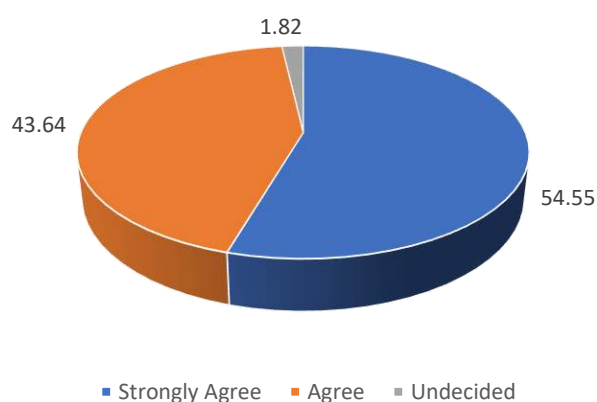
The college administration is teacher friendly



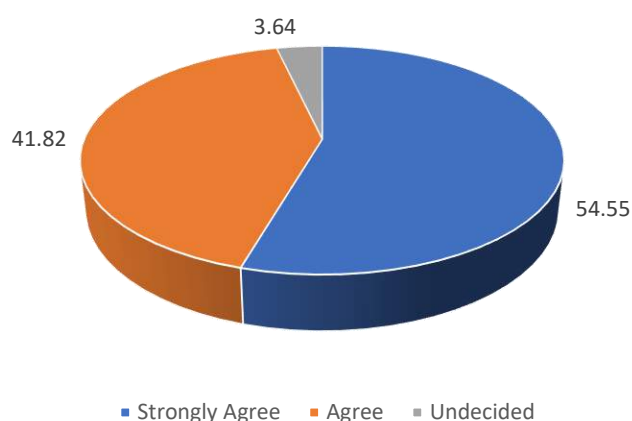
The college provides adequate and smooth support for projects and research facilities



The college provides adequate funding and support to faculty members for upgrading their skills and qualifications



Provisions for professional development are non-discriminatory and fair



ANALYSIS

A teachers feedback was collected for the session 2019-20. On the basis of the feedback conducted, the following conclusions can be drawn.

1. 90.91 per cent teacher's agreed to that aim and objective of the syllabus is clearly defined to teachers and well as students.
2. More than 75 per cent teachers agreed that content followed by reference material and availability of books in the library is sufficient. However, it was also noted that every year books are added to the stack by taking requisition

from various departments of the college to add books in their respective subjects.

3. More than 58 per cent teachers strongly agreed followed by 34.55 per cent teachers who supported them that balance between theory and application of the course is maintained and thus it has led to increase in knowledge and provided a broader perspective to the students.
4. Around 91 per cent teachers agreed to the fact that research support system in the college is conducive through adequate funding, freedom to adopt new methods and techniques in teaching, cooperation of college administration and non -discriminatory and fair attitude of the college towards professional development of the teachers.

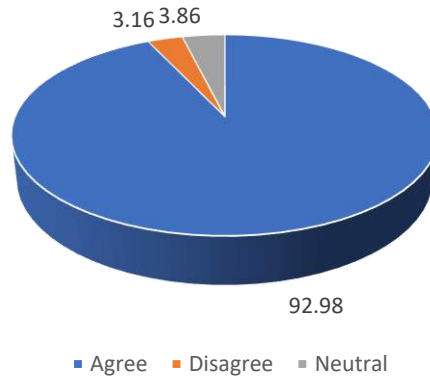
ACTION TAKEN

1. Although the faculty of the college is satisfied with the available material for reading, but more text and reference book have been ordered to further inculcate the reading practise in students.
2. Faculty members are regularly promoted to participate in workshops relating to extensive use of online teaching methods. It was further proposed that a sum of Rs.5000 must be allotted to faculty for participating in outstation seminars or workshops once a year.

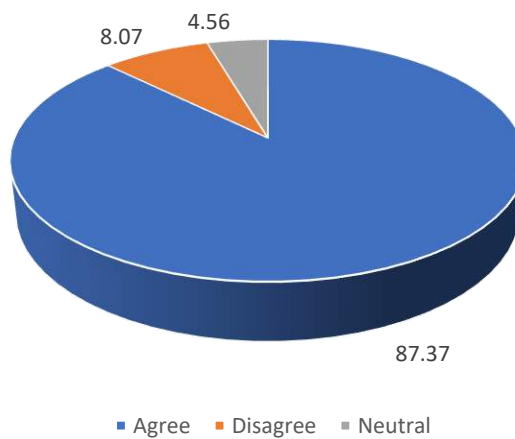
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Parent's Feedback

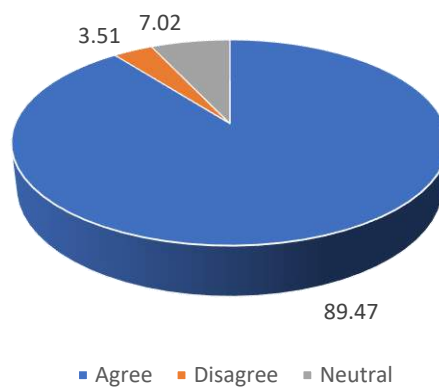
Knowledge base of your ward is improving



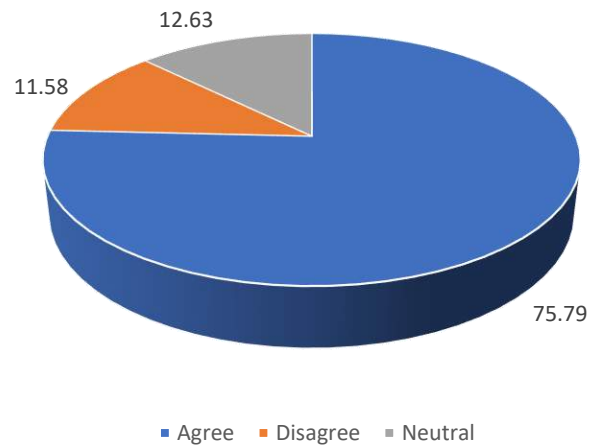
The College administration is cooperative



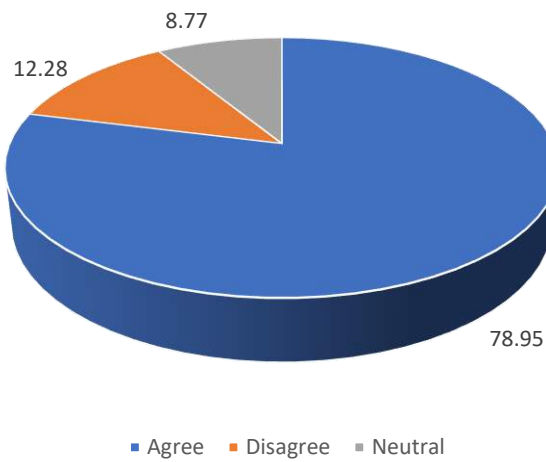
The atmosphere in the college is conducive for learning



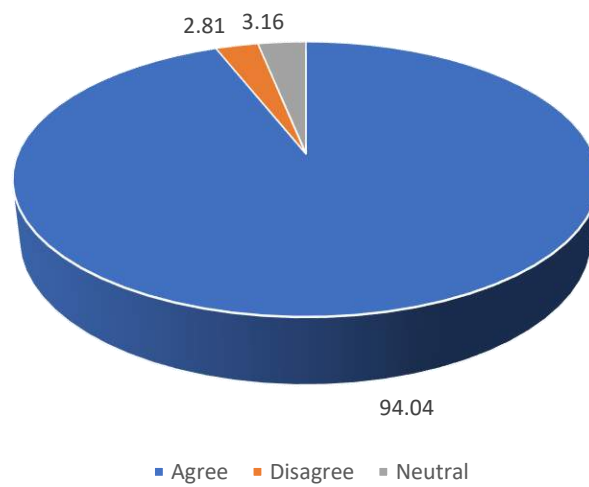
Direct Communication with Principal is easy



Hostel availability and facilities are satisfactory



The college is a secured campus for your ward



ANALYSIS

On the basis of feedback collected by parents for the session 2019-20, it was found that

1. 92.98 per cent of the parent's agreed that the knowledge of their ward is improving after their ward got admitted to DAV PG College because of the conducive environment in college which was agreed by 89.47 per cent. Thus, parent's highly appreciated the academic environment.
2. As far as interaction with the principal and college administration, 81.58 per cent parents gave a positive response and commented that they had experienced a smooth process of interaction with the administration.
3. The parents were highly satisfied with the overall college atmosphere which includes academic, co-curricular and extracurricular activities conducted in college and 94.04 per cent found the college campus secured for their ward.

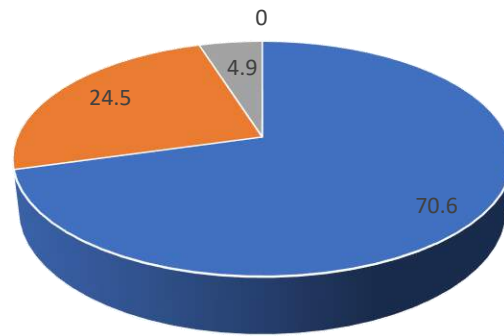
ACTION TAKEN

1. Besides running regular academic classes, the college decided to start classes for, 'One Day Examinations' such as, SSC, Railways, Banks etc. It will enable our students to cope up with examination patterns and so they will get competitive advantage over other students.
2. The college decided to upload a mobile number on the official website of the college so that the parents may easily have an access and can enquire regarding any problem.

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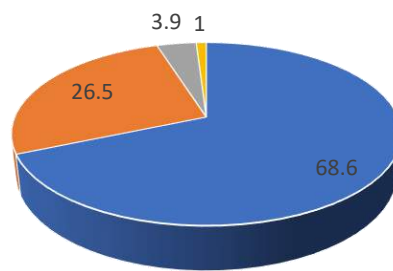
ALUMNI FEEDBACK

Admission Procedure



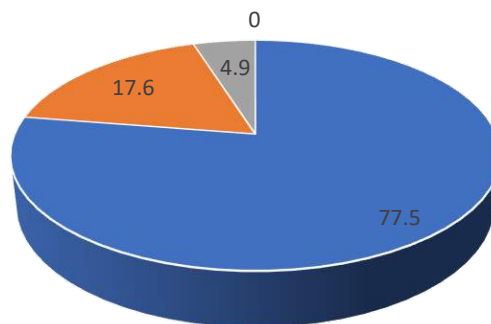
■ Very Good ■ Good ■ Satisfactory ■ Unsatisfactory

Environment



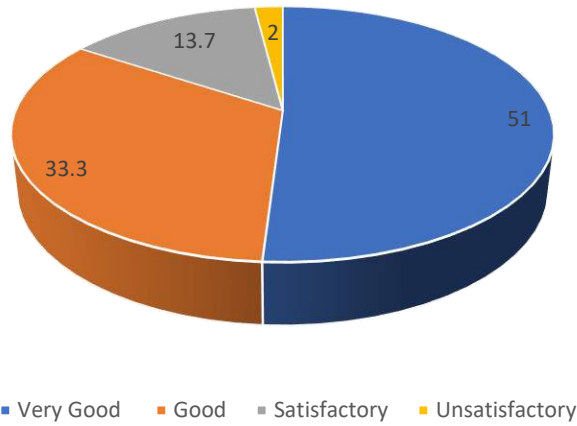
■ Very Good ■ Good ■ Satisfactory ■ Unsatisfactory

Faculty members

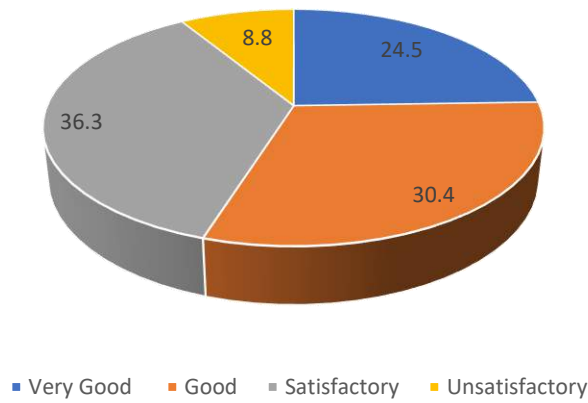


■ Very Good ■ Good ■ Satisfactory ■ Unsatisfactory

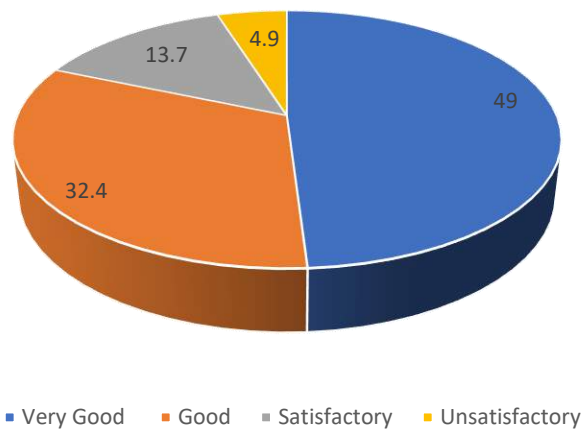
Project Guidance



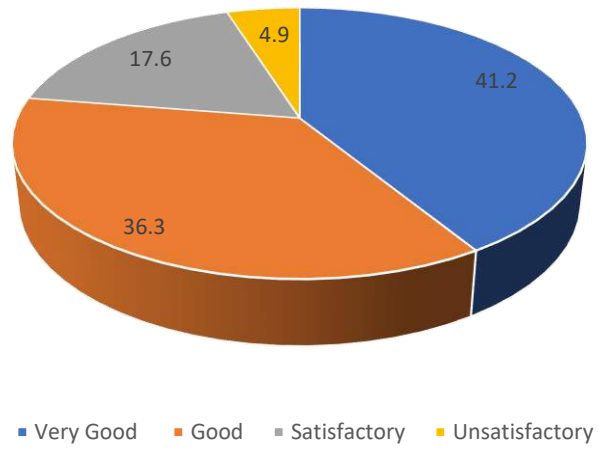
Placement



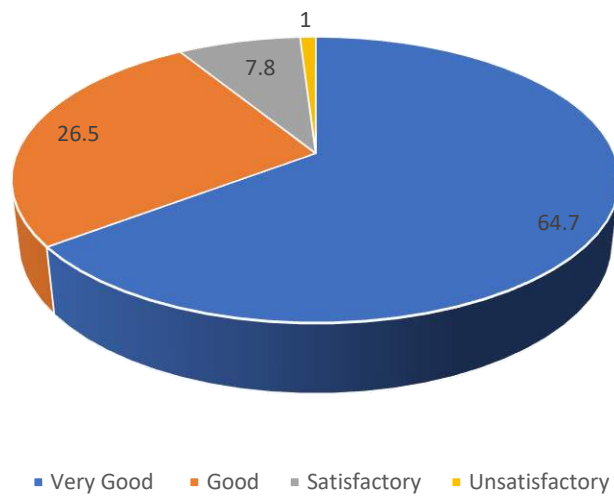
Infrastructure & Lab facilities



Library



Overall Rating of the College



ANALYSIS

To enhance the quality of the education in the college Alumni feedback is collected on a regular basis. The Alumni Feedback for a year is collected on Eleven (11) different parameters. Some of the main highlights of the Alumni feedback are:

1. The maximum number of alumni's have given the highest rating of 'Very Good' for the following parameters - Admission Procedure (70.6%), Fee Structure (53.9%), Environment (68.6%), Infrastructure & Lab facilities (49.0%), Faculty members (77.5%), Project Guidance (51.0%), Library (41.2%) & Overall Rating of the College (64.7).
2. The alumni's have given nearly 1/3rd response of 'Good' in the following categories- Fee structure (32.4%), Infrastructure & Lab facilities (32.4%), Project Guidance (33.3%), Placement (30.4%), Library (36.3%) & Canteen (30.4%).
3. The alumni consider the Placement (36.3%) facility, Canteen (32.4%) & Hostel Facilities (44.1%) to be 'Satisfactory'. The main concern of the alumni's is the hostel facility of the college which is depicted by 44.1% 'Satisfactory' & 18.6% 'Unsatisfactory' response.

ACTION TAKEN

On the basis of feedback analysis by the alumni, following actions were undertaken by the college -

1. Infrastructure facilities in the form of new smart classes were increased.
2. The feedback was passed to placement cell and it was decided that a proper brochure of the students would be prepared having details of their specialization and subject knowledge and through social media and other networking platforms, various HR Departments will be contacted and necessary actions be taken to fulfil the gap.

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